



Do Not Trust Your Xerebrus Lamp to Strangers

Over the years many companies have said that they represent the Xerebrus Flare series of lamps and chargers. Only Authorized Distributors represent Xerebrus. Quite simply we will not supply product to companies that are unknown to us. Quality and trust are earned.

As part of the Xerebrus quality control and warranty process, only authorized Xerebrus distributors have been trained on our products and have access to our warranty exchange database. Only Authorized Xerebrus distributors have been trained to make a warranty decision. Authorized Xerebrus distributors will stock genuine Xerebrus spare parts and the warranty consignment lamps necessary to ensure that there are no interruptions in your service. This ensures that if a lamp is not working correctly that you, experience the minimum interruption of service. Warranty consignment lamps are dependent on the Xerebrus Warranty Database. Only authorized distributors can access this database to ensure that “warranty consignment lamp” exchanges occur properly.

This system is part of the overall Xerebrus quality control program. Xerebrus will only grant access to these systems to authorized distributors as they are proprietary and essential to our overall quality.

If you have any questions regarding this policy please feel free to contact me directly.

Best regards,

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